

DEPARTMENT OF TRANSPORTATION**DIVISION OF TRAFFIC OPERATIONS**

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*Serious drought.
Help save water!*

April 7, 2015

Mr. Eric Sauer
Vice President for Policy and Government Relations
California Trucking Association
4148 East Commerce Way
Sacramento, CA 95834

Dear Mr. Sauer:

After the successful launch of CalRoute, the California Department of Transportation (Caltrans) redoubled its efforts to replace its existing electronic transportation permits system. The new version of the Single Trip Application and Routing System (STARS2) will replace the existing STARS software and we are confident that customers will find the new web-based software a welcome upgrade.

The tentative rollout schedule begins May 4th, 2015 and includes a limited group of “early adopters”. The early adopters will be contacted directly to sign up and begin using STARS2. In late May (exact date TBD), an “open registration” period will be established and existing STARS account holders can register for a new STARS2 account online at their convenience. Once a customer’s information has been verified, their new STARS2 account will be activated and available for immediate use to set up business information (such as trucking company data), create templates and submit permit applications. Full implementation of STARS2 should be complete by early June. We believe a phased rollout from the old to new software will provide the easiest transition for customers and Caltrans alike.

In addition to passing on this great news to industry, we ask that the following information be distributed to keep our customers fully informed:

- CalRoute is integral to STARS2 so customers are encouraged to become familiar with it now in preparation for the changeover. See our website (link below) to access CalRoute, including training videos on its use.

<http://dot.ca.gov/hq/traffops/permits/>

- STARS2 training information will be made available prior to the launch. Please see our website for access to this information starting April 20th, 2015.

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- During the rollout period, the existing STARS system will remain available to allow customers an opportunity to “ramp up” and provide a backup system to allow uninterrupted permit application submissions.
- Shortly after the rollout is complete, the existing STARS system will be deactivated. All existing and new users will use the STARS2 system. Additionally, the old Route Clearing Database will be deactivated at the same time.
- Current STARS customers can stay informed in the coming weeks by looking for banners that will be displayed when first logging into the existing STARS system. As we move forward, these banners will be updated with new information relevant to the STARS2 rollout.

Once fully implemented, the new web-based CalRoute and STARS2 software packages will provide a modernized software suite that improves the transportation permit process through increased reliability, functionality and efficiency. Our goal is to make the transition period go as smooth as possible and we appreciate your patience as we work our way through it.

Sincerely,



BRIAN D. TOEPFER

Acting Office Chief, Office of Commercial Vehicle Operations